

**NATIONAL DENTAL
EXAMINING BOARD OF CANADA**

Strategic Planning 2018 - 2023

Interview Guide

January 2018



Overview

Project Context

The National Dental Examining Board of Canada (NDEB) is looking to renew its strategic directions and priorities with its Board of Directors.

In preparation for the strategy session, interviews will be conducted during the second week of February with Board members and key stakeholders to gather important perspectives as part of the environmental scan. The results of the scan will be summarized and presented to the Board for further discussion at the March planning session and will serve to inform the strategic priority setting that will follow with the full Board in May.

The Interview Guide

The guide will be used to support the interviews with NDEB Executive Board and Board Members and selected stakeholders who represent perspectives that are considered as important inputs into the strategic planning process.

The results will be summarized **without attribution** and shared with Executive Board members prior to the planning session on March 17, 2018.

Interviews are expected to take less than 45 minutes. The Intersol Group has been hired to facilitate the process and ensure that Board members engage in a proven quality strategic planning approach and dialogue.

Questions

All responses received will not be attributed to individuals or individual organizations, but rather, without attribution. Responses will be aggregated to enable the formulation of views, however, requests to carry specific attributable messages forward will be appreciated as well.

For reference, the NDEB Vision and Ongoing Objectives follow:

NDEB Vision:

To be the leader and respected authority in the evaluation of competency in dentistry

Ongoing Objectives of the NDEB:

- To review and revise governance to align with the NDEB's mission, vision, and core values
 - To provide valid and reliable examinations and assessments
 - To advance the state of knowledge of the evaluation of competency in dentistry
 - To promote consistency and currency of accreditation standards and processes
 - To enhance credential verification processes and program services
 - To provide consistent and timely communication with internal and external stakeholders
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QUESTIONS:

The NDEB Mandate

1. Looking back over the past 2 or 3 years, what has been working well and what have been some notable achievements of the NDEB?
2. Where do you see some of the important gaps or shortcomings of the NDEB?
3. What do you see as the NDEB's greatest opportunities in the next 5 years?
4. What do you see as the NDEB's greatest risks or challenges in the next 5 years?

Looking to the Future

5. What do you see as the key external trends that will affect the future success of the NDEB in the next 5 years? What could be their impact on the organization?
6. Internal trends?
7. In what ways must the NDEB change or adapt over the next 5 years?

NDEB Specific Issues:

- 8.** How do you see the changes in international dental graduates and global mobility contributing to Canadian dentistry in the future?
- 9.** In what ways do you see the NDEB improving or evolving its current suite of services? Are there additional roles in assessment that are well suited to NDEB involvement?
- 10.** Do you have any additional comments?