

## **Professional Conduct Committee Report to Council (January 2022)**

The Professional Conduct Committee (PCC) continues to operate under the mandate of the Dental Disciplines Act.

The Professional Conduct Committee is a Statutory Committee required under the Dental Disciplines Act (The Act) Section 28(1), stating each association shall establish a Professional Conduct Committee. In addition, as required under The Act Section 15 (2) (f) (i) each association can make bylaws to prescribe procedures for the review, investigation and disposition of complaints by the PCC or the mediation of complaints alleging that a member is guilty of professional misconduct or professional incompetence.

The PCC includes Registrants of the CDSS as well as a member of the public. The Professional Conduct Committee receives tireless support and organization from Marion Lafreniere at the CDSS office in her role as Director of Professional Standards and Complaint Process.

The PCC continues to work closely with the Advertising Review Committee as well as the Quality Assurance Committee. The PCC relies on the expertise and analysis of both of these committees to aid in its decision making.

The PCC investigates and provides a written report on complaints that are made to the College of Dental Surgeons of Saskatchewan. Following the review of each case, the PCC will arrive at one of the three decisions:

- i) Request that the Discipline Committee hear and determine the formal complaint set out in the written report.
- ii) No further action is warranted on the facts of the case.
- iii) The matter will be resolved and no further action will be necessary after signing and meeting the requirements of a Consent to Conditions agreement.

To date there have been 77 Complaints made to the CDSS office in 2021. The investigation has been completed for 57 complaints. Of the complaints, 44 were complaints raised by CDSS Registrants regarding Advertising and 33 were complaints from the public regarding care provided by CDSS Registrants.

The PCC, ARC, and QAC are putting together presentations that will be offered as Continuing Education to the CDSS Registrants so that the members can better understand the role of these committees as well as the processes that they go through. We will also discuss common areas of concern that come up in complaints brought forward to the CDSS.

Thank you to all the members of the PCC who dedicate enormous amounts of their time, experience, and knowledge to help ensure that this vital role of the CDSS is executed.

Respectfully submitted,  
Dr. Drew Krainyk, Chair